

Dear Diamond Resorts U.S. Collection Member,

On behalf of the Board of Directors, our management company, and the resort staff, we hope you are staying safe during this difficult time and looking forward to seeing you all again very soon. After careful review of the Association's budget, the Board of Directors has approved an average increase below 3% over your 2020 fees. The Board is sensitive to the challenges that the pandemic has caused, and voted to apply \$2,915,284 of the prior year surplus against 2021 budgeted expenses to reduce the assessment fee to an amount less than the 2021 projected costs. Enclosed is the 2021 Assessment Statement, along with a copy of the Association's 2021 budget. There is no increase to the Base Standard Assessment, which remains at \$230. The Point Standard Assessment fee increased to \$0.17085 per point.

The Board of Directors of each underlying resort's Association meets annually to create a budget for the upcoming year. The boards review the actual year-to-date costs required to operate the resorts and then forecast the operating costs for the upcoming year by making assumptions about changes—increases and decreases—in those expenses. The boards also determine what amount should be contributed to the resort's capital reserve fund for future refurbishments, repairs, and replacements. These costs are then apportioned across all owners.

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Payment Information and Payment Options

Please be informed that payment is due January 15, 2021. If you prepaid your 2021 maintenance fee based on the 2020 rate, your account will reflect a balance due that must be paid by the due date. Please note, if your maintenance fees are not paid on time, your account will become delinquent, and you will be subject to late fees and interest. Refer to the enclosed Assessment, Billing, and Collection Policy for additional details.

On behalf of the management company, we encourage you to make payments online at DiamondResorts.com by using a debit card or by making an electronic funds transfer (EFT) from your checking account. The online payment is not only convenient but saves the Association money. When you pay by credit card, the Association is charged processing fees, which are ultimately passed back to owners through increased operating costs and higher maintenance fees. Of course, you can also pay by check using the enclosed envelope. However, checks require your time, paper products, and postage, so we highly encourage you to try the online debit or transfer feature. Please refer to the Frequently Asked Questions on the back of your statement for more information on how to pay your bill.

We are pleased to announce that after December 1, 2020, you will have the option to pay your maintenance fees in monthly installments by enrolling in SurePay. After that date, you can log on to DiamondResorts.com and elect to enroll in the SurePay program and follow the prompts. All eligible accounts will show under "Enroll Now". This feature allows you to authorize an automatic deduction from a designated bank or credit card account. Enrollment for this option must be made no later than December 31, 2020. Again, we strongly encourage you to pay with a checking account transfer or debit card, which provides cost savings for the Association by avoiding credit card merchant fees.

If you are not currently receiving this billing electronically, we encourage you to "Go Green" and receive this document electronically. Log in to your account at DiamondResorts.com, select "Make Payment" from the "My Account" menu, and choose "Email" next to Billing Statement and add the email address where you would like it to be delivered.

2020 Annual Meeting

Due to the pandemic, the Annual Meeting scheduled for September 30, 2020, was canceled. We are closely monitoring the changing status and adhering to CDC guidelines as we look forward to planning the 2021 Annual Meeting. We will be announcing any updates via email. Please ensure that your contact information, including your email address, is up-to-date.

Sincerely,

Board of Directors
Diamond Resorts U.S. Collection Members Association